



John A. Maddox D.M.D., L.L.C.
Family and Cosmetic Dentistry

Welcome to the office of Dr. Maddox. It is the intention of our staff to provide you with thorough and effective dental care. Please let us know if there is anything we can do to assist you in optimal dental care.

Our office staff strives to make every effort to advise you of your estimated financial responsibility. If at anytime you have any questions about treatment or financial estimates please notify a staff member promptly, as we value an open and honest financial relationship with all of our patients.

Payments accepted:

1. Cash
2. Check
3. Visa/Master Card/ Discover Card / American Express
4. Care Credit

Insurance:

All co-payments and deductibles are due at time of service.

Dr. Maddox is a contracted Primer provider for Delta Dental and we accept on assignment Aetna, Ameritas, Cigna, Guardian, Humana, Metlife, Principal, Southland, United Concordia and United Healthcare to name a few.

Our office can provide you with the service of filing, tracking and auditing your insurance benefits however we do recognize that your dental insurance is an agreement between you and your employer and you are ultimately responsible for all dental fees relating to your care. Please note that regardless of dental insurance coverage, our office relies on you for settling your account.

Our office will be happy to file and manage your **Blue Cross and Blue Shield of ALABAMA claims for you but payment will be due at time of service in our office.** BCBS will send benefit payment to you 2-4 weeks after your visit. Dr. Maddox is not a PPO provider for Blue Cross and Blue Shield of Alabama.

All patients with no insurance and for emergency patient's, payment is due in full at time of service.

Treatment Estimates:

Our staff strives to give the closest estimate of treatment financial responsibility based on what information the insurance company provides to us. However, we can file a **pretreatment** claim to your carrier to get a more exact figure. This process usually takes 2-4 weeks. Please feel free to request this service.

Signature: _____ Date: _____